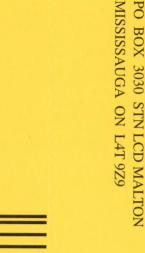
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The Microsoft Support Network offers you a wide range of choices and access to high-quality, responsive technical support. Choose the support that best meets your needs, with options ranging from electronic bulletin boards to annual support programs. For more information on technical support, check your product manual and online Help (press F1).

# Save your Product Identification number for handy reference.

Having your Product Identification number on hand when you call will let us serve you faster.

- 1. Find your Product Identification number on the back page of your manual or on the product license agreement.
- 2. If you cannot locate your Product Identification number, when you contact Technical Support, an Identification Number will be assigned to your product.
- 3. Write your Product Identification number and the name of this product in the spaces provided below and keep it for reference when contacting Microsoft for technical support.

Product Identification number _	
Product Name	

### **Electronic information services**

Accessible 24 hours a day, 7 days a week, including holidays.

- Microsoft Connection on CompuServe<sub>8</sub>: Interact with other users and access the Microsoft Knowledge Base of product information.
- Microsoft FastTips: Automated answers to common questions and a library of technical notes delivered by recording or fax. (800) 936-4100.
- Microsoft Download Service: Access, via modem, the Driver Library and latest technical notes.
- Internet: Access the Driver Library and Knowledge Base.

### Standard support

Unlimited no-charge support, via a toll call, is available from Microsoft support engineers. The Technical Support telephone number is located at the bottom of this card. Please have your Product Identification number available when you call. In the United States, hours are 6 A.M.—6 P.M. Pacific time. In Canada, hours are 8 A.M.—8 P.M. eastern time. Both are Monday—Friday, excluding holidays.

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The Microsoft Support Network also offers Priority and Premier plans which can be purchased on a per-incident, multiple-incident, or annual basis. For more information, in the United States, call (800) 936-3500. In Canada, call (800) 668-7975. Customers who are deaf or hard of hearing, using a TT/TDD modem, can dial (206) 635-4948 (U.S.) or (905) 568-9641 (Canada).

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To return this product for your money back, simply bring this package and all of its contents with proof of purchase back to the retailer from whom you purchased it or, you can mail same to Microsoft Returns, Attention: Satisfaction Guarantee Department, 21919 - 20th venue SE, Bothell, WA 98021. You will be refunded the cost of the product plus any sales tax you paid (shipping charges are not refunded). In Canada: To return this product for your money back, simply bring this package and all of its contents with proof of purchase back to the retailer from whom you purchased it or, you can mail same to Microsoft Canada Order Center, 6150 Don Murie Street, Unit 2, Niagara Falls, Ontario L2E 6X8. You will be refunded the cost of the product plus any sales tax you paid (shipping charges are not refunded).

Offer good in the United States and Canada only. Twelve prizes will be awarded, one per month, beginning August 15, 1994, and ending July 15, 1995, under the supervision of ALCONE SIMS O'BRIEN INC. Winners will be chosen by a random draw on the 15th of each month from the entries received

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Mail, or for four persons at the Walt Disney World Swan in Orlando. Reservations with United Airlines must be made at least 14 days prior to planned travel date. Round-trip travel certificates cannot be redeemed at travel agencies, but rather at a United Airlines ticket counter or office. Round-trip travel certificates are nontransferable, none entendible, not extendible, not extendible for Mileage Plus credit. The travel certificates are not commissionable. Travel taken, using a travel certificate, is not eligible for Mileage Plus credit. The travel certificates are not commissionable. tificates and tickers issued against them will be good for travel for one year from date of issue or through July 30, 1996, whichever occurs first. Prizes do not include food, departure taxes, insurance, transportation to and from the airport, and other personal or incidental expenses. Hotel accommodation includes one standard room; all laws, service changes, service fees, food and beverage, and other incidental changes are the responsibility of the registered guest. Reservations must be made in advance and as outlined on the award certificate provided. Stays subject to availability and blackout dates may apply. Prize is nontransferable and no prize substitutions or cash alternatives will be provided. The hotel award certificate will be valid for stays completed within one year from date of issuance or through July 30, 1996, whichever occurs first.

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Additional address informa	ation (suite, apt., mailstop, etc	2.)		Additional address inform	nation (suite, apt., mailstop, et	c.)	
City	S	State ZIP		City		Province P	'ostal Code
Daytime phone with area	code	Purchase	date (month/day/year)	Daytime phone with area	code Fax #	P	furchase date (month/day/year)
What type of comp	uter do you primarily	use? (check one on	<b>ly)</b> (3c)	What type of comp	outer do you primarily	use? (check one on	ıly)
□ B. 286 □ F. Alpha/AXP <sub>™</sub>	□ C. 386 □ G. MIPS®	□ D. 486 □ Y. Other	□ E. Pentium ~ CPU □ Z. Don't know	□ A. 286 □ E. Alpha/AXP™	□ B. 386 □ F. MIPS®	□ C. 486 □ Y. Other	□ D. Pentium CPU □ Z. Don't know
Where do you use y	your computer? (che	ck one only) (5)		Where do you use	your computer? (che	ck one only)	
☐ A. Business	☐ B. Home	□ C. Both		☐ A. Business	□ B. Home	□ C. Both	
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27. Modem	☐ 18. CD-ROM drive		

so that we may si	rve you better, please let us know how you use your computer: (15)	
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